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INDEPENDENT PRACTITIONER'S LIMITED ASSURANCE REPORT ON CITY SERVICE SE CONSOLIDATED SUSTAINABILITY STATEMENT

To the Shareholders of City Service SE

Limited assurance conclusion

We have conducted a limited assurance engagement to determine whether the consolidated sustainability statement of City Service SE and its subsidiaries (hereinafter the "Group"), included in the Sustainability Statement section of the management report (on pages 36 to 108) (hereinafter the "Sustainability Statement"), as at 31 December 2024 and for the year then ended.

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that the Group's consolidated Sustainability Statement as at 31 December 2024 and for the year then ended is not prepared, in all material respects, in accordance with Section 31, subsection 4 of the Accounting Act of the Republic of Estonia, implementing Article 29(a) of EU Directive 2013/34/EU, including:

- ▶ compliance with the European Sustainability Reporting Standards (ESRS), including that the process carried out by the Group to identify the information reported in the Sustainability Statement (the "Process") is in accordance with the description set out in the Double materiality assessment (IRO-1) section of the Sustainability Statement; and
- ▶ compliance of the disclosures in the *EU Taxonomy* section of the Sustainability Statement with Article 8 of EU Regulation 2020/852 (the "Taxonomy Regulation").

Basis for conclusion

We conducted our limited assurance engagement in accordance with International Standard on Assurance Engagements (ISAE) 3000 (Revised), *Assurance Engagements Other than Audits or Reviews of Historical Financial Information* ("ISAE 3000 (Revised)").

The procedures in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our conclusion. Our responsibilities under this standard are further described in the Practitioner's responsibilities section of our report.

Our independence and quality management

We have maintained our independence and confirm that we have met the requirements of the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code) together with the ethical requirements that are relevant to our audit of the consolidated financial statements in Estonia and have the required competencies and experience to conduct this assurance engagement.

EY also apply International Standard on Quality Management 1, *Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements*, which requires that we design, implement and operate a system of quality management including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Responsibilities for the Sustainability Statement

Management is responsible for designing and implementing a process to identify the information reported in the Sustainability Statement in accordance with the ESRS and for disclosing this Process in the *Double materiality assessment* (IRO-1) section of the Sustainability Statement. This responsibility includes:

- ▶ understanding the context in which the Group's activities and business relationships take place and developing an understanding of its affected stakeholders;
- ▶ the identification of the actual and potential impacts (both negative and positive) related to sustainability matters, as well as risks and opportunities that affect, or could reasonably be expected to affect, the Group's financial position, financial performance, cash flows, access to finance or cost of capital over the short-, medium-, or long-term;



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- ▶ the assessment of the materiality of the identified impacts, risks and opportunities related to sustainability matters by selecting and applying appropriate thresholds; and
- ▶ making assumptions that are reasonable in the circumstances.

Management of the Group is further responsible for the preparation of the Consolidated Sustainability Statement, in accordance with Section 31, subsection 4 of the Accounting Act of the Republic of Estonia, implementing Article 29(a) of EU Directive 2013/34/EU, including:

- ▶ compliance with the ESRS;
- ▶ compliance of the disclosures in the EU Taxonomy section of the Sustainability Statement with Article 8 of EU Regulation 2020/852 (the "Taxonomy Regulation");
- ▶ designing, implementing and maintaining such internal control that management determines is necessary to enable the preparation of the Sustainability Statement that is free from material misstatement, whether due to fraud or error; and
- ▶ the selection and application of appropriate sustainability reporting methods and making assumptions and estimates that are reasonable in the circumstances.

Those charged with governance are responsible for overseeing the Group's sustainability reporting process.

Inherent limitations in preparing the Sustainability Statement

In reporting forward-looking information in accordance with the ESRS, management is required to prepare the forward-looking information on the basis of disclosed assumptions about events that may occur in the future and possible future actions by the Group. Actual outcomes are likely to be different since anticipated events frequently do not occur as expected.

Practitioner's responsibilities

Our responsibility is to plan and perform the assurance engagement to obtain limited assurance about whether the Sustainability Statement is free from material misstatement, whether due to fraud or error, and to issue a limited assurance report that includes our conclusion. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence decisions of users taken on the basis of the Sustainability Statement as a whole.

As part of a limited assurance engagement in accordance with ISAE 3000 (Revised), we exercise professional judgement and maintain professional skepticism throughout the engagement.

Our responsibilities in respect of the Sustainability Statement, in relation to the Process, include:

- ▶ Obtaining an understanding of the Process, but not for the purpose of providing a conclusion on the effectiveness of the Process, including the outcome of the Process;
- ▶ Considering whether the information identified addresses the applicable disclosure requirements of the ESRS; and
- ▶ Designing and performing procedures to evaluate whether the Process is consistent with the description set out in the Double *materiality assessment (IRO-1)* section of the Sustainability Statement.

Our other responsibilities in respect of the Sustainability Statement include:

- ▶ Obtaining an understanding of the entity's control environment, processes and information systems relevant to the preparation of the Sustainability Statement but not evaluating the design of particular control activities, obtaining evidence about their implementation or testing their operating effectiveness;
- ▶ Identifying where material misstatements are likely to arise, whether due to fraud or error; and
- ▶ Designing and performing procedures responsive to where material misstatements are likely to arise in the Sustainability Statement. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Summary of the work performed

A limited assurance engagement involves performing procedures to obtain evidence about the Sustainability Statement. Our procedures were designed to obtain a limited level of assurance on which to base our conclusion and do not provide all the evidence that would be required to provide a reasonable level of assurance.

The nature, timing and extent of procedures selected depend on professional judgement, including the identification of disclosures where material misstatements are likely to arise in the Sustainability Statement, whether due to fraud or error.



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In conducting our limited assurance engagement, with respect to the Process, we:

- ▶ Obtained an understanding of the Process by:
 - ▶ performing inquiries to understand the sources of the information used by management (e.g., stakeholder engagement, business plans and strategy documents); and
 - ▶ reviewing the Group's internal documentation of its Process.
- ▶ Evaluated whether the evidence obtained from our procedures with respect to the Process implemented by the Group was consistent with the description of the Process set out in the *Double materiality assessment (IRO-1)* section of the Sustainability Statement.

In conducting our limited assurance engagement, with respect to the Sustainability Statement, we:

- ▶ Obtained an understanding of the Group's reporting processes relevant to the preparation of its Sustainability Statement by:
 - ▶ Obtaining an understanding of the Group's control environment, processes and information system relevant to the preparation of the Sustainability Statement, but not for the purpose of providing a conclusion on the effectiveness of the Group's internal control; and
 - ▶ Obtaining an understanding of the roles and responsibilities in the preparation of the Sustainability Statement, including communication within the Group and between management and those charged with governance.
- ▶ Evaluated whether the information identified by the Process is included in the Sustainability Statement;
- ▶ Evaluated whether the structure and the presentation of the Sustainability Statement is in accordance with the ESRS;
- ▶ Performed inquiries of relevant personnel and analytical procedures on selected information in the Sustainability Statement;
- ▶ Performed substantive assurance procedures on selected information in the Sustainability Statement;
- ▶ Where applicable, compared disclosures in the Sustainability Statement with the corresponding disclosures in the financial statements and the management report;
- ▶ Obtained evidence on the methods for developing material estimates and forward-looking information and on how these methods were applied;
- ▶ Obtained an understanding of the Group's process to identify taxonomy-eligible and taxonomy-aligned economic activities and the corresponding disclosures in the Sustainability Statement.

Other matter

The comparative information as at 31 December 2023 and for the year then ended included in the Sustainability Statement of the Group, along with the Taxonomy Regulation disclosures, was not subject to an assurance engagement. Our conclusion is not modified in respect of this matter.

Tallinn, 30 April 2025

/signed digitally/

Erki Usin
Authorised Auditor's number 496
Ernst & Young Baltic AS
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